

MAY 2010

FINAL
GROUP-II PAPER-6
MANAGEMENT INFORMATION AND
CONTROL SYSTEMS

Roll No.....

Total No. of Questions—5]

[Total No. of Printed Pages—2

Time Allowed—3 Hours

Maximum Marks—100

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Answers to questions are to be given only in English except in the case of candidates who have opted for Hindi medium. If a candidate who has not opted for Hindi medium, his answers in Hindi will not be valued.

Answer **all** the five questions.

- | | Marks |
|--|-------|
| 1. (a) What are the different categories of Information systems ? Explain each one of them briefly. | 10 |
| (b) What are the duties of certifying authorities in respect of digital signature ? | 5 |
| (c) While performing an I.S. Audit, the auditors should ascertain that various I.S. Audit objectives are met. Discuss them briefly. | 5 |
| 2. (a) Discuss various constraints that come in the way of operating an effective MIS. How are these constraints could be avoided to some extent ? | 10 |
| (b) State and briefly explain the components of a CASE work bench. | 5 |
| (c) Describe any two inter-related sub-systems of Marketing information system. | 5 |
| 3. (a) Explain the process of evaluation of various ERP packages. | 10 |
| (b) Briefly explain the various stages of developing an in-house software. | 5 |
| (c) Discuss the measures that can significantly decrease the potential for Computer frauds. | 5 |

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4. (a) Describe various components of client/server architecture. 10
- (b) Discuss any three control objectives of an operating system. 5
- (c) Briefly state the role of a Security administrator. 5
5. Write short notes on the following : 4×5=20
- (a) Advantages of prewritten application software packages
- (b) Contents of system manual of Systems Design
- (c) Data Dictionary.
- (d) Training for (i) system operators and (ii) users.